

Attorney's Docket No.: NORT-0075-US (12744RRUS01U)PATENTDECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below, next to my name.

I believe I am the original, first, and sole inventor (if only one name is listed below) or an original, first, and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

COLLECTING INFORMATION BEFORE OR DURING A CALL

the specification of which

<input checked="checked" type="checkbox"/>	is attached hereto.
<input type="checkbox"/>	was filed on _____ as
<input type="checkbox"/>	United States Application Number _____
<input type="checkbox"/>	or PCT International Application Number _____
<input type="checkbox"/>	and was amended on _____
	(if applicable)

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claim(s), as amended by any amendment referred to above. I do not know and do not believe that the claimed invention was ever known or used in the United States of America before my invention thereof, or patented or described in any printed publication in any country before my invention thereof or more than one year prior to this application, that the same was not in public use or on sale in the United States of America more than one year prior to this application, and that the invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representatives or assigns more than twelve months (for a utility patent application) or six months (for a design patent application) prior to this application.

I acknowledge the duty to disclose all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, Section 119(a)-(d), of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s):

			<u>Priority Claimed</u>	
<u>Number</u>	<u>(Country)</u>	<u>(Day/Month/Year Filed)</u>	<u>Yes</u>	<u>No</u>
<u>Number</u>	<u>(Country)</u>	<u>(Day/Month/Year Filed)</u>	<u>Yes</u>	<u>No</u>

I hereby claim the benefit under title 35, United States Code, Section 119(e) of the United States provisional application(s) listed below:

<u>(Application Number)</u>	<u>(Filing Date)</u>
<u>(Application Number)</u>	<u>(Filing Date)</u>

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose all information known to me to be material to patentability as defined in Title 37, Code of Federal regulations, Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

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I hereby appoint Timothy N. Trop, Reg. No. 28,994; Fred G. Pruner, Jr., Reg. No. 40,779, Dan C. Hu, Reg. No. 40,025 and Ruben S. Bains, Reg. No. 46,532; my patent attorneys, of TROP, PRUNER & HU, P.C., with offices located at 8554 Katy Freeway, Ste. 100, Houston, TX 77024, telephone (713) 468-8880, and John D. Crane, Reg. No. 25,231; Howard R. Greenberg, Reg. No. 26,171; W. Glen Johnson, Reg. No. 39,525; Randall Mishler, Reg. No. 42,006; Kevin L. Smith, Reg. No. 38,620; Vernon E. Williams, Reg. No. 38,713; Thomas A. Gigliotti, Reg. No. 37,579; Eric P. Jensen, Reg. No. 37,647; J. Erik Fako, Reg. No. 42,522; John H. Vynalek, Reg. No. 37,254; John R. Witcher, III, Reg. No. 39,877; and R. Todd Morgan, Reg. No. 43,815, my patent attorneys, of Nortel Networks Limited; with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith.

Send correspondence to Dan C. Hu, TROP, PRUNER & HU, P.C., 8554 Katy Freeway, Ste. 100, Houston, TX 77024 and direct telephone calls to Ruben S. Bains, (713) 468-8880.

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Full Name of Sole/First Inventor: <b>TAMMY S. DORE</b>	
Inventor's Signature: <i>Tammy Dore</i>	Date: <i>November 15, 2000</i>
Residence: <i>3111 Bluefield, San Antonio, TX 78210</i> <b>3802 Warwick Ln., Richardson, TX 75082</b>	Citizenship: <b>USA</b>
Post Office Address: <i>c/o Nortel Networks, Mail Room, P.O. Box 139 55,</i> <b>3802 Warwick Ln., Richardson, TX 75082 RTP, NC 27709</b>	
Full Name of Second/Joint Inventor: <b>STEVEN W. CRAYCRAFT</b>	
Inventor's Signature:	Date:
Residence: <b>7317 Paul Calle Dr., Plano, TX 75025</b>	Citizenship: <b>USA</b>
Post Office Address: <b>7317 Paul Calle Dr., Plano, TX 75025</b>	
Full Name of Third/Joint Inventor: <b>PRATIMA SHARMA</b>	
Inventor's Signature:	Date:
Residence: <b>3700 Ballet Ct., Plano, TX 75023</b>	Citizenship: <b>INDIA</b>
Post Office Address: <b>3700 Ballet Ct., Plano, TX 75023</b>	
Full Name of Fourth/Joint Inventor: <b>JOSEPH J. DEUTSCH</b>	
Inventor's Signature:	Date:
Residence: <b>8505 Stoneview Dr., Frisco, TX 75034</b>	Citizenship: <b>USA</b>
Post Office Address: <b>8505 Stoneview Dr., Frisco, TX 75034</b>	

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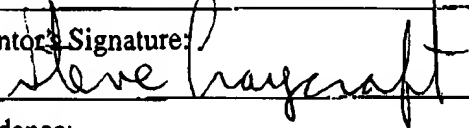
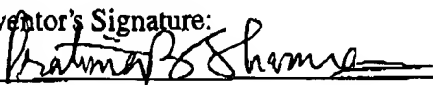
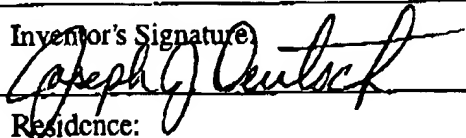
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Inventor's Signature: 	Date: <b>11/16/00</b>
Residence: <b>7317 Paul Calle Dr., Plano, TX 75025</b>	Citizenship: <b>USA</b>
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